

HERE TO HELP

Our employees are committed to serving you with excellence and quality.



People. Power. Possibilities.

EMPOWERING LIVES

We encourage you to continue to read our County Lines newsletter, enroll in SmartHub – our account management portal, and like our social media! As your trusted energy partner, we'll be sharing energy tips, ways to save, and new programs and options for our members through the year.



ENERGY ASSISTANCE PROVIDERS:

SEMCAC

(800) 944-3281 | www.semcac.org

Freeborn County Human Services

(507) 377-5400

Mower County Human Services

(507) 437-9701

Minnesota Valley Action Council

(507) 345-6822 | (800) 767-7139

Minnesota Prairie County Alliance

(888) 850-9419

Faribault County Human Services

(507) 526-3265

Fillmore County Social Services

(507) 765-2175

North Iowa Community Action

(641) 423-9028 | (800) 873-1899



Freeborn
Mower
Electric
Cooperative



3366 Bridge Avenue, PO Box 611
Albert Lea, Minnesota 56007



(507) 373-6421
(800) 734-6421



info@fmec.coop
www.fmec.coop



Office Hours: Monday – Friday,
7:00 a.m. – 3:30 p.m.

WAYS TO SERVE YOU



Freeborn
Mower
Electric
Cooperative

Flexible options to fit
your lifestyle and needs

REBATES AVAILABLE

Freeborn Mower Electric Cooperative offers a variety of residential, commercial, and agricultural rebates to members making qualified energy improvements. Information on available rebates and how to apply, can be found on our website or is available at our office. Rebate applications must be submitted within three months of the purchase date/installation.

- Appliances
- AC Tune Up
- Ag, Commercial & Industrial Rebates
- Audit Recommended Improvements
- Bulb Recycling
- Compressed Air Audit
- Custom Rebate
- Heating, Ventilation & Air Conditioning
- EV Charging Station
- Lighting
- New Home Program
- Water Heater

ENERGY SAVINGS TIPS

- ⚡ Replace any light bulb, especially ones that are on more than one hour per day, with a light-emitting diode (LED) bulb.
- ⚡ Close shades and drapes during the day to help keep your home cooler in the summer and close the drapes at night to stay warmer in the winter.
- ⚡ Plug electronic devices such as gaming consoles, printers, and TVs into power strips to turn off during vacation or long periods without use. Smart power strips make it an easy task to save money.

BILLING AND PAYMENTS

A statement for your electric service will be mailed or emailed to you each month. Freeborn Mower Electric Cooperative offers several convenient payment and billing options.



ONLINE
PAYMENTS

View and pay bills through SmartHub, our online account portal at www.fmec.coop.



AUTOPAY

Have your bill automatically deducted from your checking, savings, or credit card each month.



PAY BY
MAIL

Enclose your check or money order with the return stub from your bill to: FMEC, PO Box 611, Albert Lea, MN 56007.



PAY BY
PHONE

Call (877) 487-9910 to make a payment over the phone 24/7 through our secure Audivate system.



PAY AT OUR
OFFICE

Drop off your payment in our office lobby during business hours or 24/7 in our convenient drop box at 3366 Bridge Avenue, Albert Lea, MN 56007.

Cash, Check, Money Order,
or Credit/Debit Card
are accepted.



ONLINE ACCOUNT MANAGEMENT

Manage your electric account 24/7 by computer or smartphone with SmartHub, our free online billing and payment portal.

Register and log into SmartHub at www.fmec.coop or download the SmartHub mobile app from the Apple Store or Google Play.

1

VIEW BILLS AND MAKE PAYMENTS

2

VIEW YOUR ELECTRIC USAGE HISTORY

3

REPORT AN OUTAGE

4

ENROLL IN AUTOPAY OR PAPERLESS BILLING

5

RECEIVE ACCOUNT NOTIFICATIONS

